System4™

Facility Services Management

MEASURED SUCCESS PROGRAM

With more than 50+ years' experience in the janitorial services world, we know the difficulties a facility manager faces on a daily basis. Maintaining a level of cleanliness that meets your standards feels like a constant battle. Why's that the case?

THE PRIMARY CULPRIT: COMMUNICATION

By streamlining communication in real-time to all interested parties, everyone is notified of shortcomings, intra-day issues, and the overall view of janitorial performance. Nothing is left unsaid, and all parties are now on the same page…every hour of every day.

HOW DOES THIS PROACTIVE APPROACH WORK?

Daily Inspection

This QR code is scanned daily by the facility manager once the facility has been walked. The manager is asked to rate overall cleanliness and provide comments or optional photos.

- Emails are automatically sent to any party(s) of your choosing providing the form submittal details.
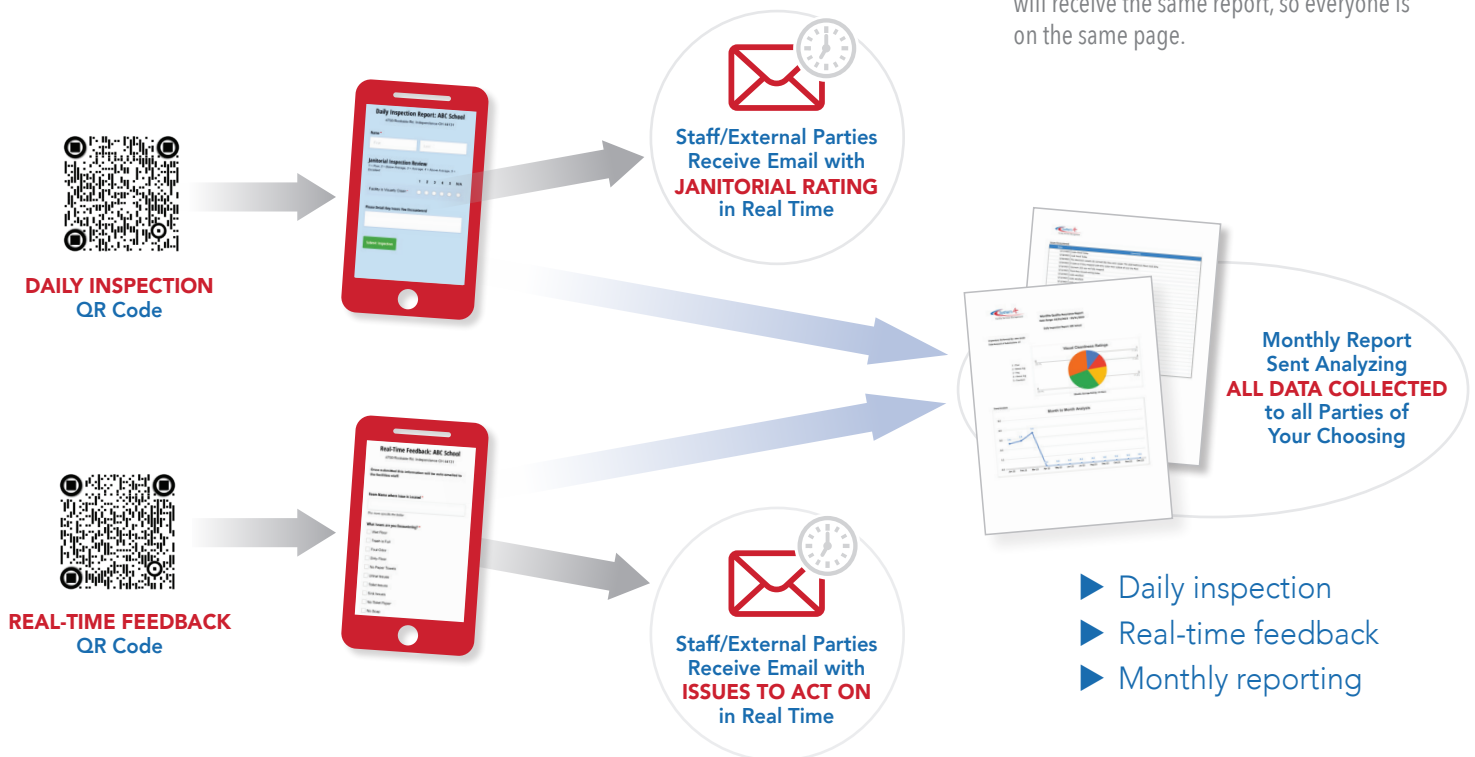
Real-Time Feedback

This QR code resides in every room in the facility allowing any staff member to scan and submit any issue they have encountered during the day.

- Emails are automatically sent to any party(s) of your choosing providing the form submittal details. People on-site can now react in real-time to fix the issues.

Monthly Reporting

At the end of every month, you are sent a report analyzing the average cleanliness rating, the month-to-month average rating, and any comments or photos that have been submitted.

The Monthly Report can be used internally as well as externally if 3rd party janitorial companies have been contracted. All parties will receive the same report, so everyone is on the same page.

DAILY INSPECTION QR Code

REAL-TIME FEEDBACK QR Code

Staff/External Parties Receive Email with **JANITORIAL RATING** in Real Time

Staff/External Parties Receive Email with **ISSUES TO ACT ON** in Real Time

Monthly Report Sent Analyzing **ALL DATA COLLECTED** to all Parties of Your Choosing

▶ Daily inspection
▶ Real-time feedback
▶ Monthly reporting

Facility Service Management. Simplified.