

Clinical Support Services for LTC

As market conditions continue to challenge Long Term Care, it is important to choose a partner for Continence Management that provides Services and Support for Better Care at a Lower Total Cost.

TENA Clinical Support Services Position You for Success!

These “top issues” tie into your financial, clinical and regulatory needs. Partner with TENA and our comprehensive menu of solutions.

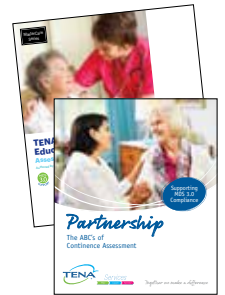
Through the use of best clinical and business practice, the TENA approach can be customized to suit each customer’s specific situation with follow-up support by the largest Clinical Consulting Team in the industry dedicated to continence management.

TENA’s comprehensive service package includes:

Key Performance Indicators for LTC Management

FOCUS AREAS

| | TENA CLINICAL SUPPORT SERVICES | | | | | |
|---------------------------------------|--------------------------------|----------------------|--------------------|-----------------|------------------------------------|-----------------------------|
| | TENA® Solutions | Benchmarking Process | TENA® QAPI Program | TENA Portraits™ | Product Selection & Sizing Program | Product Utilization Program |
| Regulatory Compliance MDS 3.0, FTags, | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Greater Staff Satisfaction | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Protect Skin Health | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Build Census | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Person-Centered Care Plan | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| QAPI Compliance | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Improve Sleep Hygiene | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Culture Change | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |



TENA® Solutions



TENA® Solutions is a needs assessment that directly focuses on target areas such as resident specific care, personal hygiene, skin health and product selection with improved cost and use outcomes. The program consists of an in home management system that includes staff education, individualized resident focus on product selection to ensure optimal level of independence and a stocking and distribution system to ensure proper clinical outcomes and optimal cost and use.

TENA Portraits™



TENA Portraits™

TENA Portraits™ is a resident focused product selection tool that factors in the MDS assessment and resident and staff feedback to select the most appropriate incontinence product for each resident. This tool will allow you to properly select a product for each current and new resident that comes to your facility to ensure highest level of function. Additionally this will help with streamlining your ordering by allowing product selection to be easy.

TENA® QAPI



Recognizing the root cause of a performance issue and where to begin a QAPI project can be the most challenging part. With TENA® QAPI, our team will guide you through the process with a multidisciplinary approach to person-centered resident care, while building communication between facility team members and the resident and family. TENA® QAPI delivers Performance Improvement Projects (PIPs) that focus on proper incontinence care and personal hygiene to allow each resident to live at their highest level of function by consistently delivering proactive care.

TENA® Education

For over 25 years, our dedicated Clinical Consulting Team has been providing customized service support to facilities and their care staff.

Choose TENA as Your Partner...